Neighbourhood Teams

Home Ward (Frailty) Team

Leeds Community Healthcare

Information for patients, families and carers

Many people won't have heard of Home Ward. It simply means that you will have community-based, as well as hospital-based, healthcare professionals looking after you at home should you suddenly feel unwell.

Many different professionals will be working with you to get you better again so that you don't have to be admitted to hospital.

If you are in hospital, we can work together to get you home sooner.

Throughout this, we will involve your family and anyone else that cares for you.

You can contact us by calling:



Home Ward/Neighbourhood Teams (7:00am - 10:00pm):

South - 0300 300 3050

North - 0300 300 2999

West - 0300 300 0940

Between 10:00pm- 7:00am, please call **0300 003 0045**

Out of hours non-emergency GP contact – **111**

What should I do if I feel unwell?

Go to A&E immediately or telephone 999 if:

 You are so breathless that you are unable to say short sentences when resting.



- Your breathing has suddenly got worse.
- Coughing up blood.
- You feel cold and sweaty with pale or blotchy skin.
- You have a rash that looks like small bruises or bleeding under the skin which does not fade when you roll a glass over it.
- You collapse or faint.
- You have chest pain.
- You feel agitated, confused or very drowsy.
- You have stopped, or are passing, less urine than usual.

Ring the Home Ward Team or 111 as soon as possible if, since you were last seen by the team:

- You are feeling gradually more unwell or more breathless.
- You have difficulty breathing when you stand or move around.
- You feel very weak, achy or tired.
- You are feeling very dehydrated.
- You are shaking or shivering.

You may be improving if:

You feel well enough to do some or all of the daily activities you did before your illness.

Let us know what you think

Patient/carer feedback helps us ensure the Home Ward is providing a good service and would be much appreciated. To provide feedback, please complete the feedback form or scan the QR code opposite if you can.

